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SAMPLE COLLECTION CENTER (LOS ANGELES) GUIDELINES INTERTEK KOREA

Intertek has a sample collection center in Los Angeles for the vendors/suppliers using Intertek Korea Lab for testing. Below are the contact details of the collection center.

Intertek Sample Collection Center (Roadsun)

1421 Paloma St, Los Angeles, CA 90021

Contact Person:

JOHN MOON (문종훈), SUN LEE (이선민)

Tel: 323-585-2325

Tel: 213-747-0445, 213-747-0440

Fax: 213-747-0069

Email: moon@roadsunusa.com, sel.la@roadsunusa.com, lax@roadsun.net,

Business Hours: Monday – Friday (9AM – 6PM)

Vendors/Suppliers can choose one of the options listed below for sample submission to Intertek Korea.

I. Schedule a Pick-up

The collection center offers free pick up service from the below listed locations.

To schedule a pick-up, please contact [JOHN MOON, SUN LEE@ 323-585-2325](mailto:JOHN MOON, SUN LEE@323-585-2325) or [213-747-0445](tel:213-747-0445), [213-747-0440](tel:213-747-0440)

(Please note that the shipping charges from Collection Center to Korea lab will be absorbed by Intertek)

- ✓ Los Angeles Downtown Area – Please call before 4PM for same day pick-up
- ✓ Commerce Area – Please call before 3PM for same day pick-up
- ✓ Vernon Area – Please call before 4PM for same day pick-up
- ✓ Fullerton & Gardena Area – Please call before 3PM for same day pick up
- ✓ Out of pick up area in LA – Please contact us.

II. Ship the samples to the Collection Center at Intertek Sample Collection Center (Roadsun)

1421 Paloma St, Los Angeles, CA 90021

(Shipping charges from vendor/supplier facility to the Collection Center should be paid by the vendors/suppliers. Whereas the shipping charges from Collection Center to Korea lab will be absorbed by Intertek)

Samples Delivery: The Collection Center will ship the samples to Korea lab on the same day and the lab will receive it by the next working day due to time difference.

Turnaround Time:

- ✓ Regular: 4 business days
- ✓ Express: 3 business days (40% surcharge)
- ✓ Shuttle: 1 business day (100% surcharge)

** Please note that some testing may require additional business days for completion due to the complex process of the test procedure which depends on the type of sample submitted to the lab. Rush services may not be available at all times. Your laboratory Account Manager will provide an accurate turnaround time upon review of samples.

Notes:

- ✓ Please submit completely filled test application forms and send sufficient samples to avoid any delay in testing.
- ✓ In case of any issues, please reach out to the Intertek Los Angeles Office

Shirley Luo (USA)

310-364-3780 (Voice)

310-343-5429 (Mobile)

Shirley.Luo@intertek.com

Subhash Appidi (USA)

310-364-3789 (Voice)

612-594-1269 (Mobile)

Subhash.Appidi@intertek.com

Monica Mun (USA)

714-332-7109 (Mobile)

Monica.Mun@intertek.com

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82-2-6090-9531 (Office)

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Heloise.Jeong@intertek.com