

# Ryder – City of Industry Distribution Center Advance Shipment Notification Procedures

#### **Location:**

Ryder 108 Mayo Ave City of Industry, CA 91789 909-839-4112

**Receiving Team Primary contacts information:** 

Group Distro: <a href="mailto:vince\_receiving@ryder.com">vince\_receiving@ryder.com</a>

Alfredo Medina, Shipping Lead

Office: 909-839-4112

Email: Alfredo. Medina@ryder.com

**Operations Manager (escalations)** 

Griselda Garcia

Email: Griselda.Garcia@ryder.com

Office: 909-839-4112 Cell: 626-240-2138

## ALL DELIVERIES REQUIRE ADVANCE NOTIFICATION PRIOR TO DELIVERY

Please send advance notification with packing list and BOL copy via e-mail to <u>vince\_receiving@ryder.com</u> and <u>vinceshipdocs@vince.com</u> prior to delivery. Failure to send advance notification prior to delivery may result in a penalty charge for each occurrence.

Please include the following details on the e-mail:

#### E-mail subject line to include:

- Brand name: V Opco
- Container #; or if loose/air freight include house bill #
- V Opco, LLC PO #
- Total number of cartons or pieces.
- Shipment mode (GOH or cartons)
- Expected delivery date

## **Body of e-mail to include:**

- # of pallets, if applicable
- Packing list (as attachment)
- Demurrage / Detention last free day, if applicable



### **SHIPMENT TYPES AND CONDITIONS**

- **Full Container Loads** FCL can be dropped 24/7. Please send advance notification by **1pm Pacific Time** for container(s) being dropped that night.
- Loose Freight Cargo must be delivered between the hours of 5:00am to 4:30pm.
- Air Freight Cargo must be delivered between the hours of 5:00am to 4:30pm.
- Live Unloads \*\*APPOINTMENT REQUIRED\*\* Please contact Ryder Receiving Team for an appointment prior to delivery. Advance notification e-mail MUST be received prior to appointment being scheduled.
- **Domestic Production Delivery** Cargo must be delivered between the hours of 5:00am to 4:30pm.